

Willington Medical Practice Patient Participation Group (PPG)

Thursday 16th November 2017 at Willington Surgery, Kingfisher Lane

Present: Joan Burton, Pat Harvey, Peter Horridge, Sally Lovatt (secretary), Colleen March (VIP Vice chair), Val Shelton, Ann Wood,

Apologies: Christine Bould, Janice Heier (treasurer), Margaret Hooley (chairperson), Justina Nurse, Michael Pritchard, Louise Scheck, Gareth Tully, Christine Thorne, Vic Wright

From the last meeting

The minutes of the last meeting were approved. The minutes will now be posted on surgery website and PPG notice board.

PPG Leaflet

The leaflet, advising patients on 'making the most of a GP appointment', is now in final form and just needs approval by the GPs. The committee were very complimentary about the format and content of leaflets. The leaflet on self-care is ready for 'Self-care week' (13-18th November). Other suggestions for PPG leaflets include a Q&A leaflet covering such questions such as 'why can't I always see the same doctor?' Also, an information sheet clarifying clinics available (and to whom) and how long the appointments are. (SL and PeH)

Mat at front door

A local carpet fitter has been contacted by LS for advice and price. (LS)

PPG Locker

We now have another labelled box for storage of provisions. Plates and serviettes also stored in that cupboard.

Recorded messages on waiting room screens

The system is provided by CCG and videos are supplied but the practice can install their own. LS and GT to liaise to build up Willington programmes. A GP from another surgery has shared a video that compares costs of services and effects of missing appointments that could be utilised. (LS & GT)

Text Messages

The group wondered if the text message could be extended to emphasise the importance of attending appointments. LS will liaise with reception manager. (LS)

Tea Parties

A small group of patients came for tea at the surgery on 31st October where they met with Jenny (assisted by Sally). All present seemed pleased to share information about social groups attended and a flyer of groups and contacts is to be prepared which can be shared (particularly with those who are socially isolated). There will be another meeting on 28th November.

A group of teenagers are also to be invited to a forum to discuss the best way to engage them in using the surgery appropriately. Questions, such as, where to get advice and confidentiality will be among the questions covered. The date for this still has to be arranged. (LS)

PPG Suggestion Box

A box has been donated by Chris T (thank you, Chris!) and has been installed.

Treasurer's report

£400 was raised in total at flu clinics with 100 squares. There were 4 prizes of £50 and £200 for PPG funds. One prize of £50 was generously donated back again. £90 has been raised from book sales.

Surgery Update

The committee were updated on the employment of the new practice manager who has been selected subject to references and other checks and should start at the beginning of January.

Making SPACE

First meeting held in November and there are more dates planned for 2018. Making Space is a Dementia Support group and throughout every month there is a choice of activities at various locations across Derby City and Derbyshire, which are perfect for meeting people in similar circumstances.

Any Other Business

Frailty Clinic

This was reported as beneficial. AW- How will the success be evaluated?

All patients over 65yrs are offered a frailty assessment. It is important that patients, carers and health and social care professionals have a shared understanding of frailty and what interventions are appropriate for those living with frailty and to support fit older patients reduce the risk of frailty. The frailty assessment will be explained in the surgery winter newsletter.

PPGs were invited to respond to the Pharmaceutical Needs Assessment (PNA). This is a large document covering pharmaceutical provision and all other aspects of public health. A few relevant local statistics are shown below. The housing plans will have an important effect on patient numbers for the surgery.

Pharmaceutical Needs Assessment

Pharmacy teams play a pivotal role as a community and health asset within local areas. Their role includes a contribution to the delivery of high quality public health and clinical interventions focused on prevention, health improvement and protection of local families. Provision of advice on treatment of minor ailments and advice on self care and repeat dispensing help to integrate pharmacy into primary care teams.

Availability and access to community pharmacy has strengthened considerably over the years. In this respect, not only should the physical access to pharmaceutical premises be considered, but also the availability of GP dispensing, online access through the Internet, and out of the Derbyshire area provision that are likely to be supporting the local population.

Following the analysis of health and care needs, geographical mapping of pharmaceutical services, consultation with both professionals and the public, and the view of PNA Steering Group members, it is found that pharmaceutical need is adequately met by current pharmacy provision in both Derby and Derbyshire. Pharmaceutical need in South Derbyshire is adequately met by the current pharmacy providers and will next be reviewed in 2021 when the PNA is revisited, or in the interim in the event of significant changes affecting need.

Some facts from the document

In South Derbyshire there are 15 pharmacies per 100,000 population compared with the national average of 22 pharmacies per 100,000 population. There are 14 GP surgeries and 26 pharmacies. 88% of the population is within 1.6km of a pharmacy.

The age structure in South Derbyshire is similar to the whole of Derbyshire but with a greater number in the 40-55 years age group whereas Derby City has a higher number of young people (25%). Oakwood is the area with the largest proportion of working age and Allestree, Spondon and Mickleover have the largest proportion of those over 65 years old. Normanton and Sinfin have the highest proportion of children and young people. In South Derbyshire there are 12% of children living in poverty, which ranges from 4.8% in Repton to 23.1% in Midway.

The health and death rate in Derbyshire is worse than the England average with a greater rate of death from smoking related deaths and hospital admissions for self-harm and alcohol related conditions. In South Derbyshire, particularly, there is a higher than average level of winter death for females across all ages.

Housing

The plan is for 12,000 new homes across Derbyshire by 2028 of which there are 7,000 on the edge of Derby.

Local plans include:

Willington: 42 houses on Calder site, 16 on Kingfisher Lane, 34 on Etwall Road.

Repton: 25 on Milton Road, 71 on Longlands Lane

Findern: 384 Highfields Farm

Request for Equipment

The surgery has presented the invoice for the ECG machine (about £2,000). This payment has been delayed while the machine was restored to working order. There is also a request for a 24 hour BP monitor (around £825) which was accepted.

Next meeting is Thursday 18th January 2018 at the surgery at 7pm
Agenda Items please forward to Margaret

Contact: mhooley.hoolmarkprt@btinternet.com