#### The Practice Team:

Dr Roslyn Farrow Dr Laura Saunders Dr Vivien Makava Dr Catherine Cowley Dr Iain Maronge Dr Heidi Wright Dr Dami Ola We also have regular locum GP's

#### **Nursing Team**

Nurse Julie Harrington (Nurse Manager) Nurse Joanne Gregory Nurse Wendy Kendrick HCA Wendy Cardon HCA Claire Kirkpatrick Rowena Upchurch (Phlebotomy)

Practice Manager: Holly Goodrich Assistant P Manager: Sarah Smith Reception Team Leader: Maia Price LTC Manager: Helen Parkes

#### **Pharmacist Group:**

Sally Lovatt Anna Wood Maulik Jhaveri Jayne Whyte Secretaries: Helen Johnson Sarah Pointon

#### Administration Team:

Amanda Cooper / Claire Williamson / Gemma Bennett / Katherine Tomney / Rebecca Aldred / Heather Roberts / Laura Wisher / Colette Jones / Emily Bradbury / Cathy Harris / Ruth Slater / Kay Whinder



Please contact reception for enquiries regarding our catchment area and whether you are eligible to register here as a patient.

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The Willington Surgery Patient Participation Group would like to welcome new members. For details on how to join please contact reception or email WillingtonSurgery PPG willingtonppg@gmail.com.

## Willington Surgery





### **?**

Kingfisher Lane Willington DE65 6QT

Tel: 01283 703318 www.willingtonsurgery.co.uk Willington.sms@nhs.net

#### **Routine Appointments**

Routine appointments can be booked up to 2 weeks in advance, in person or over the telephone. You will be offered a choice of appointments but please be aware that due to the increasing workload being placed on primary care we may not be able to completely accommodate specific requests for particular times and dates. Standard appointments are 10 to 15 minutes long.

#### **Emergency Appointments**

If you have a medical problem that requires same day attention, urgent appointments are available from 8:00 every day. These are not allocated on a first come, first served basis but based on clinical need.

Please be aware that emergency appointments are there to deal with the urgent problem only. All other non-urgent problems will need to be addressed in a routine appointment.

#### Home visits

Home visits are reserved for housebound patients only. Please ring reception before 11am to request a home visit. Doctors may telephone in advance of visiting to assess eligibility.

#### **Out-of-hours care**

If you are in need of medical attention outside the surgery opening hours please call:

## 111 or Visit a Pharmacy

#### District nursing

Our district nurses are based at Village surgery. Urgent requests for district nurse attention should be directed to the District Nurse Liaison Team on 01332 564900.

#### Prescriptions

# These can be requested in one of the following ways:

- By calling the Medicines Order Line on 0115 855 0260 Monday to Friday between 8am and 4pm or go online to <u>www.derbyshiremol.nhs.uk</u>
- Using the online request tool at www.wilingtonsurgery.co.uk
- Via the NHS App

## Your prescription can be collected after 5 working days at the pharmacy you specified.

Want to give up smoking?



# Please ask at reception for advice and treatment.

#### Services offered:

Face-to-face and telephone consultations

Clinical Pharmacy team

Minor illness management

Chronic disease management

Contraception counselling

Coil and implant fitting and removal

INR monitoring

Travel vaccinations (charges may apply)

Childhood immunisations

Antenatal and postnatal care

Minor surgery

Blood tests (up to 13.00 daily)

First Contact Physiotherapy

Mental Health Practitioner

Social Prescribers

Health and Well-being coaches