## WILLINGTON SURGERY Patient Participation Group (PPG)

## Meeting held on Tuesday 3rd September 2024 at 6pm

## Present:

Holly Goodrich (Practice Manager) Pete Horridge (Chair) Barbara McArdle (Treasurer) Gillian Gahagan (Vice Chair) John Welch Gilly Welch Stephen Parnell Jo James John Lousvet Hilary Titterton Gwen Johnson (visitor) <u>Apologies:</u> Jim Evans

Hilary Hancock Diana Winfield Janice Heier

## Minutes taken by Gillian & Pete

Number		Action
09/24/1	Apologies for absence	
	Janice Heier, Diana Winfield, Jim Evans, Hilary Hancock	
09/24/2	Minutes of the previous PPG meeting	
	Correction identified by Barbara:	
	"Regarding the minutes, I added a verbal report as the bank balance has	
	increased from £3010.12 to £3578.12 due to a receipt of £568 from the cake	
	sale. This was not shown on my written report due to timescale."	
	Minutes agreed and signed off.	
09/24/3	Matters arising	Ongoing Pete
	11/23/4.3 Referrals update	
	A summary of progress made on the referral project was created and passed	
	over to Samantha Niblett, the new MP for South Derbyshire. Pete is seeing	
	some instances of where new software is being utilised by UHDB to manage	
	some aspects of referrals especially in the area of DNA's.	
	11/23/4.4 Parent questionnaire / New decoration	PH/Susan Ellis
	A summary of the responses has been passed to Mrs Ellis, who is awaiting	
	the redecoration that Holly has arranged before engaging with	
	implementation of agreed improvements. (After 7th Oct.)	
	05/24/9.2 Hi Vis jackets for H2H	Dr Farrow
	2 new XL hi-viz jackets ordered and DR Farrow agreed to print when we get	
	them and reprint old ones where the print is coming off.	
	05/24/9 Secretary role	All
	Chair's report highlights the need to broaden the search for assistance with	
	Meeting minutes and other secretarial duties.	
	07/24/9.1 Podcast combined with CHC (Community Health Champion)	Ongoing
	Full update in Chair's report - Summarised as first CHC identified, Pete is	Pete/Holly/Jo
	working with a patient to create a case study. Podcast course identified if	
	anyone wishes to undertake. Failing that Pete is more than happy to	
	undertake the course as hopefully a stream of Podcasts should follow with	
	More CHC's. First one is regarding Pre diabetes. The first CHC is Nigel Hunt	
	from Mercia Marina.	Data Q M/h als
	07/24/10.1 Fashion Show Fundraiser Update	Pete & Whole
	Full update in Chair's report - Summarised as needs further discussion at	committee
	today's meeting, including the possible use of Willington Village hall as	
	alternative venue after Pete has been in contact with the people who look	
	after the WVH diary. Discussion followed to share ideas of past and	

	possible future events. Plan to organise a March date; begin listing raffle prizes already collected; identify tasks and timeline, etc. Anyone able to offer assistance in advance of and on the day with this will be really welcome, please.	
	<b>07/24/10.3 Position of PIP machine for privacy.</b> The privacy issue was to be minimised by the use of frosted plastic pieces either side at chest height but based on current usage and the upcoming decoration as well as the ongoing IT training being undertaken to encourage patients to use the nhs app from their mobiles and desktops, it may not be an efficient use of funds.	Closed for now
	<b>07/24/10.5 Link with PPG Group</b> No contact received, but Pete is always available to chat, should they wish to do so.	Closed
09/24/4	<b>Correspondence</b> 1-Holly to meet patient wishing to provide feedback confidentially (see Chair's report).	Holly
09/24/5	Chair update Report previously circulated to members. 1-CHC.(Pre diabetes, Nigel Hunt, case study) 2-Fashion Show.(SOS, Availability late October and March, previously used WVH) 3-Podcast training (Offer-CofE existing member discount))	
09/24/6	<ul> <li>Surgery update Report previously circulated to members.</li> <li>1.Holly shared with us the reasoning behind the Collective Action points in her report and the practices endeavours to minimise any impact on patients, wanting patients to understand and support the initiative.</li> <li>2. Flu clinic - only one Saturday flu clinic this year (down to cost). Will cater to 1000 patients in minute length appointments so it will be a very busy day. H2H volunteers will be helping with ushering patients to receptionists.NB. There will be other midweek appointments later.</li> </ul>	
09/24/7	<b>Finance update</b> <i>Report previously circulated to members.</i>	
09/24/8	New Initiatives (See Chair's Report)	
07/24/10	Any other business 1. John questioned if we are short of blood pressure monitors. Holly explained there are 20+ patients still waiting on the list. Patients returning late or damaged delay the turnaround. We have 28 machines coming in and out regularly. Surgery is already looking at systems to improve this. 2. Holly - defib battery (outside surgery) is running down. Can PPG pay for new? (£223 plus VAT £267.60) Barbara proposed and Peter seconded. Also looking at purchasing 24 hour blood pressure machines (approx £1500). More info to follow.	
	Meeting closed at 7pm.	

Date and time of next meeting Tuesday 19th November 2024 at 6pm

Agreed as a correct record: Chair	Date: