

WILLINGTON SURGERY
Patient Participation Group (PPG)

Meeting held on Tuesday 26th March 2024 at 6pm

Present:

Holly Goodrich (Practice Manager)
 Pete Horridge (Chair)
 Barbara McArdle (Treasurer)
 Gillian Gahagan (Vice Chair)
 Hilary Hancock
 Jo James
 Janice Heier
 John Lousvet
 Hilary Titterton

Apologies:

Stephen Parnell
 Jim Evans

Minutes taken by Gillian

Number		Action
03/24/1	Apologies for absence Apologies received and accepted.	
03/24/2	Minutes of the previous meeting Accepted as a correct record.	
03/24/3	Matters arising 05/23/10 Article for newsletter. Article was shared to Repton Parish Magazine, Willington Village Magazine and The Resource (all March editions). 11/23/4.3 Referrals update (addressed within Chair's Report) 11/23/4.4 Parent questionnaire No response from patients to help implement the changes asked for. Need to review the list of requirements. Also need to bear in mind surgery is due to be repainted so any surface decorations need to be applied after this. 01/24/5.1 Mask wearing in the surgery to reduce viral respiratory issues. Sign up in surgery and shared on Facebook page. 01/24/5.3 Wellbeing meeting at marina 24th January Holly, Heather and Pete attended this event which was very well attended by marina residents. 01/24/5.4 Mental health worker vacancy No further developments. 01/24/7 DNA document/poster/article Article was written by Holly but recruitment article written by Pete took precedence with aim of increasing PPG membership. Holly will now update the original DNA article with latest DNA figures and that will be used for our May issues.	Closed Ongoing Ongoing Closed Closed Closed Holly & Gillian by 10/04/24

	<p>01/24/10.1 Menopause Matters review Very well attended - about 20 per session. Possibly will be repeated at a later date.</p>	Closed
01/24/4	<p>Chair update <i>Report previously circulated to members.</i> No questions raised.</p>	
01/24/5	<p>Surgery update <i>Report previously circulated to members.</i></p> <ol style="list-style-type: none"> 1. First case of Measles in the practice - surgery is contacting patients who have not had complete vaccination to remind them they can still book to receive it. If patients suspect they have measles, DO NOT come into the surgery. Ring surgery for advice of next steps. 2. Discussion re: Pharmacy First inc. role of the receptionist and patient, how the surgery makes referrals, how Pharmacies are trained/paid, etc to accommodate this service. 	
01/24/6	<p>Finance update <i>Report previously circulated to members.</i> No questions raised.</p>	
01/24/10	<p>Any other business</p> <ol style="list-style-type: none"> 1. Feedback from H2H volunteer - one patient wanted to express dislike of BP machine in the reception relating to lack of privacy. Discussed at length with options including: <ol style="list-style-type: none"> i) Patients can take their own reading at home on their own machines which are considered reliable. ii) Patients can refuse to use the machine and use one at pharmacies who offer the service (although these may not be in a private room either). 2. Holly presented some data recently received from the GPCE Chair from NHSE regarding statistics from 2015 and asked what the committee's view would be regarding sharing this with patients. The outcome was that the data was lengthy and would need considerable unpacking for sense/context and that it would best be received with how each bit of data specifically impacted this surgery. 3. Holly asked if the PPG were able to purchase an ECG machine for the surgery at a cost of £2.500(Including VAT). Barbara proposed and Hilary H seconded. <p>Meeting closed 19:20</p>	<p>Holly</p> <p>Holly</p>

Date and time of next meeting **AGM Tuesday 21st May 2024 at 6pm**

Agreed as a correct record: Chair..... Date: